

Privacy Policy

Thank you for visiting our website. We respect and protect the privacy of all users who engage with us online. This Privacy Policy explains how we collect, use, disclose and store your information.

This Privacy Policy relates to our website (the Website). Please read it carefully before providing any personal information or continuing to use the Website.

By using our Website and supplying any personal information, you consent to its collection, use, disclosure and storage in accordance with this Privacy Policy.

Personal and Business Information

“Personal information” is any information that can be used to identify you or your business. This may include your name, address, phone number, email address, or any details required to process an enquiry or request.

We do not automatically collect personal information simply from your visit. However, we may receive technical information provided by your browser or automatically collected by our web server.

We also collect information you choose to give us when you register interest, submit a form, subscribe to our mailing list, respond to a survey, make an enquiry, or otherwise contact us through the Website.

Collecting and Using Personal Information

The information we collect allows us to:

- Improve and personalise your experience on our Website
- Customise content and layout
- Notify you of updates or changes
- Provide you with information that you have opted in to receive

Any details you supply may be added to our internal database. You may receive correspondence from us, and you can opt out at any time by contacting us.

We do not collect, store or have access to credit card details submitted during online transactions. Payment information is processed through third-party platforms on their own secure websites. We encourage you to review the privacy policies of those providers before submitting payment information.

Storing Personal Information

Personal information may be stored in both electronic and physical form. We take reasonable steps to protect this information from loss, misuse, unauthorised access, modification or disclosure. Your details will only be shared through our Member Directory at your written consent.

However, no data transmission over the internet is completely secure. While we take precautions, we cannot guarantee the security of information you send to us online.

Privacy Policy, cont.

Quality of Personal Information

We require all personal and business information you provide to be accurate, complete and up to date. Please notify us if any of your details change so we can update our records accordingly.

Access to Your Personal or Business Information

You may request access to personal information we hold about you, or request corrections if the information is inaccurate, incomplete or out of date. We may require proof of identity to protect your privacy.

You can contact us through the contact section of the Website. We aim to respond within 30 days. If additional time is required, we will advise you of the expected timeframe.

If you believe your privacy has been breached, please notify us immediately via the contact page so we can investigate and respond.

Other Important Information

Our Website contains links to external websites. We do not control these sites and this Privacy Policy does not apply to them. We encourage you to review the privacy policies of any linked site you visit.

Our Website may also interface with social media platforms such as Facebook or Instagram. If you choose to share or interact with content through these services, please review their respective privacy policies. If you are a member of a social media platform, your visits to our Website may be connected with other personal information held by that platform.

We may update this Privacy Policy from time to time. Any changes will take effect immediately upon being posted on the Website.

Visitors from Outside Australia

Our organisation is based in Australia, and this Privacy Policy has been prepared in accordance with Australian privacy legislation. By using the Website, you agree to the level of privacy protection described in this Policy.